When setting up any Smartphone for Loyola email:

1) Always make sure you are connected to the Loyola-Net Wifi
2) Always use IMAP
3) Incoming/Outgoing servers are both loyno.edu
4) TURN OFF SSL. (It might ask you specifically if you want to continue without using SSL; make sure you agree with this.)

A NOTE ABOUT SENDING EMAILS: While any smartphone with Loyola email set-up correctly will always be able to RECEIVE mail, sending mail is more difficult. If you are connected to Loyola-Net wifi, you might be able to send mail. If you are connected to any other wifi or your service provider’s network, you will need to know the outgoing (SMTP) server of that provider in order to send mail. You will have to manually switch back and forth between these providers in your settings in order to send mail out. If this sounds complicated and/or annoying, you can always use your web browser for Wolfmail.